

Support Act Ltd (“Support Act”)

Win tickets to the ARIA Awards 2017 Competition (“the ARIA competition”)

Terms and conditions

1. The promoter of the Competition is Support Act Ltd, ABN 43 079 588 604. It is a not for profit organisation with Public Benevolent Institution status. Support Act’s registered office is L4, 11-17 Buckingham Street Surry Hills NSW 2010. Telephone 1300 731 303 and email admin@supportact.org.au
2. Support Act is a registered charity with DGR status 900 449 383 and operates with charitable licences CFN: 16142 (NSW), 10275 (VIC), CH1579 (QLD), 1009 (SA), 20963 (WA).
3. All relevant instructions on the promoters’ website www.supportact.org.au form part of these Terms and conditions. The Terms and conditions will prevail to the extent of any inconsistencies on the website.
4. Instructions on how to enter and other details contained within promotions for this competition form part of the conditions of entry. By entering the competition, entrants agree to abide by these terms and conditions. The terms and conditions of this competition are governed by the laws of the State of New South Wales.
5. This competition is held as a gratuitous lottery as per the Lotteries and Art Unions Act 1901 (NSW).
6. Entry is open to all residents of Australia.
7. Entry to the competition will be refused or disqualified if an entrant does not comply with these terms and conditions. Support Act reserves the right to verify the validity of entries and disqualify any entrant for tampering, or attempting to tamper with the entry process.
8. This competition period commences at 12:00 midnight (AEST) on 24 October 2017 and closes at 12:00 midnight (AEST) on 6 November 2017.
9. Staff of Support Act are not eligible to enter the competition.
10. Participants may enter the competition once only. If more than one entry is received from an entrant, only the first received entry will be valid.
11. To enter the competition, entrants must make a donation of \$2 or more and submit their details via www.supportact.org.au. All donations over \$2 will be issued with a tax deductible receipt.
12. Donations over \$2 made between 12:00 midnight (AEST) on 24 October 2017 and 12:00 midnight (AEST) on 6 November 2017 will be entered into the draw unless the donor opts out.
13. Entry to the competition is free. Entrants will be responsible for all costs associated with entering the competition, which includes costs associated with accessing the internet.
14. An entrant must not enter the competition on behalf of any other person or accept payment or other compensation from any person to enter the competition.
15. There will be one (1) major prize. This is two General Admission tickets to the ARIA Awards held at The Star Event Centre, Sydney, New South Wales on Tuesday 28 November 2017. All other expenses are the winners responsibility. Prizes cannot be transferred, exchanged or redeemed for cash and may not be on-sold.
16. ARIA tickets: these will be sent express post to the address provided. Prizes will be sent to the delivery address provided by the winner. Support Act will take no responsibility for prizes lost or damaged in transit.
17. There will be one draw at 12:00 (AEST) on 9 November held at L4 11-17 Buckingham St Surry Hills NSW 2010.
18. The major prize winner will be notified within one day of the draw by telephone on the number provided.
19. The prize winners’ names will be published on the Support Act website. By entering the competition, entrants grant Support Act permission to use their full name and suburb on its website for up to twelve months from the date of the draw.
20. Prizes unclaimed after a period of three (3) months from the date of notification of the winner may be forfeited and used by Support Act and the discretion of Support Act.
21. Support Act may conduct a redraw if an entrant does not comply with or satisfy these terms and conditions or forfeits or does not claim a prize.
22. All entries become the property of Support Act. Entries not completed in accordance with the conditions of entry or received after the closing date will not be considered. Indecipherable or incomplete entries will be disregarded. No responsibility is taken for late or misdirected entries.
23. Entrants’ personal information provided in connection with this competition will be handled by Support Act in accordance with Support Act’s Privacy Policy, which is available at www.supportact.org.au Support Act may enter all personal information and other related documentation into a database. The personal information collected is collected for the purposes of conducting the competition and to assist Support Act and its related bodies in an evaluation of Support Act services. An entrant’s personal information will only be used or disclosed by Support Act and its related bodies for these purposes.

24. If for any reason the competition is not capable of running as planned (including, without limitation, due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of Support Act which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion), Support Act will not be liable for any failure to perform or delay in performing its obligations and reserves the right (subject to any written directions given under applicable law) to cancel, terminate, modify or suspend the competition. Support Act is not responsible for any malfunction, delay or traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
25. Support Act makes no representations or warranties as to the quality, suitability or merchantability of any goods or services offered as prizes. Support Act, and its related bodies will not be liable for any loss, damage, costs or personal injury whatsoever (including but not limited to direct, indirect and consequential loss, or loss of profit or any other economic loss) suffered or sustained by any person or property, by reason of any act or omission, deliberate or negligent, in connection with the competition, the promotion and advertising of the competition, downloading any materials in the competition, or accepting or the use of any prize, except for any liability which cannot be excluded by law (in which cause that liability is limited to the maximum extent allowable by law).
26. If any act, omission, event or circumstance occurs which is beyond the reasonable control of Support Act and which prevents Support Act from complying with these terms and conditions, Support Act will not be liable for any failure to perform or delay in performing its obligations and Support Act reserves the right (subject to any applicable law) to cancel, terminate or modify or suspend this promotion.
27. Support Act's decision in relation to any aspect of the competition is final and binding. No correspondence will be entered into.